Evelyn Sloane Chen

Audiologist · Adult Hearing Services

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Follow-up outcomes

31 to 43 of 50 — New device users who completed follow-up within six weeks, across successive quarterly cohorts.

76 fitting visits — Documentation reviewed against the clinic's verification checklist.

Summary

Adult audiologist working across diagnostic assessment and hearing rehabilitation. Uses patient priorities, test results and device verification to agree realistic goals. Coordinates referrals with primary care and documents which decisions require medical review.

Experience

Audiologist

Tidemere Hearing Clinic | 2021-09 – Present

- Assessed adults referred for hearing difficulties. Recorded results, test limitations and the reason for medical referral where applicable.
- Moved follow-up booking to the fitting visit. Completions rose from 31 to 43 of 50 new device users across consecutive quarterly cohorts with the same six-week window.
- Reviewed 76 fitting visits with the clinical lead. Grouped verification gaps by device and appointment type, then added the missing fields to the fitting checklist.

Audiologist

Glenwake Community Health | 2018-07 – 2021-08

- Used real-ear verification during device fittings and recorded why adjustments were made. Discussed difficult listening situations at follow-up.
- Built an accessible handout with patient advisers. Used teach-back to check that people could explain cleaning and return arrangements.

Education

MSc Audiology

Marlin Coast University | 2018

Skills

Adult assessment · Real-ear verification · Hearing rehabilitation · Referral documentation

Languages English · Mandarin