Owen Kadeem Hallam

Biomedical Equipment Technician

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Equipment service results

On-time servicing — Rose from 88% to 96% over two quarters across three outpatient sites.

460 assets — Register coverage, with servicing windows agreed around clinic hours.

72 fault reports — Triaged in one quarter, with vendor referral and loan-device arrangements when required.

Skills

Equipment records: Asset registers, Planned servicing, Fault triage

Clinical support: Loan devices, Vendor handovers, Repair escalation

Languages

English · Urdu

Summary

Biomedical equipment technician supporting three outpatient sites. Coordinates maintenance windows and loan devices so clinical teams can plan their sessions. Uses asset and competency records to route faults, builds an auditable service history and refers specialised repairs to authorised vendor engineers. Supports clinic staff in recording fault descriptions, serial numbers and the next appointment that could be affected.

Experience

Biomedical Equipment Technician
Alder March Outpatient Network
2021-09 – Present

- Built the servicing list from the asset register and confirmed release windows with each clinic. Compared devices due with work completed and reviewed missed windows with clinic leads, including cases awaiting suitable loan equipment.
- Reviewed fault reports against the device type, serial number and service contract. Used the competency record to identify authorised first-line work, routed vendor-only cases for specialist repair and notified clinical teams when a change could affect their next session.
- Worked with the equipment lead to update the intake checklist. Added asset family, contract coverage and fault history so the next technician could determine who owned an issue before assigning work or arranging a loan unit.
- Tracked vendor jobs from collection to receipt of the authorised service record. Kept loan equipment in place until the return status was confirmed, checked the supplier’s timetable and updated clinics when they needed to extend a loan.
- Summarised downtime and repeat faults by device group for the clinical engineering lead. Flagged which units needed formal replacement assessment and recorded the decision owner before procurement added an item to the purchase plan.

Experience (continued)

Clinical Engineering Assistant

Fenwell Medical Service Centre

2018-07 – 2021-08

- Updated the equipment register and supported acceptance checks under the lead technician's supervision. Recorded delivery and service paperwork before the supervisor assigned equipment to an outpatient unit.
- Prepared weekly lists of devices due for service and confirmed access with department staff. Flagged appointments where equipment could only be released after the service lead arranged a suitable spare.
- Collected triage notes and return tags for supplier jobs. Escalated missing service records before the supervisor closed a case and updated the equipment's recorded location.
- Helped reconcile device counts during annual stocktake. Checked misplaced records with the lead technician and updated department contacts so future servicing requests reached the right team.

Education

Higher National Diploma in Electronic Engineering

Blythe Technical College

2018

Instrumentation, fault reporting and electrical documentation. Completed a supervised project that produced a maintenance register and a handover for a teaching laboratory.

Professional training

Electrical safety testing workshop · Alder March Outpatient Network · 2022
Practised safety-test documentation and escalation under the equipment lead's supervision.

Projects

Device return record review

Clinical engineering workstream

2025

Added a named return owner and release status to the tracking workbook after review with the equipment lead. Reconciled 39 devices with incomplete records across three sites and sent unsigned checks back to the responsible site owner.