Iona Beth Kerr

Community Librarian · Access and Collections

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Branch results

184 titles — Reviewed to close stock and catalogue gaps identified by readers.

41 participants — Practised online account and document tasks in staffed sessions.

Summary

Public librarian combining collections work, reference service and accessible community programming. Uses enquiry records and catalogue data to identify gaps, then works with local partners to make information easier to find. Supports staff in digital inclusion sessions and explains when a user should speak with a specialist adviser.

Experience

2021-11 – Present **Community Librarian**
Mossburn Library Service

- Reviewed 184 titles against reservations, condition reports and staff enquiries. Presented recommendations for replacement, transfer and accessible formats to the collection lead for approval.
- Expanded a digital help drop-in with a community centre. Logbooks recorded 41 participants over six months. Staff supported account navigation while visitors retained control of passwords and submissions.
- Audited catalogue entries for a local-history collection with two volunteers. Checked subject terms, separated duplicates from related editions and sent uncertain records to technical services.
- Designed an options guide for people seeking benefits or housing information. Agreed referral boundaries with partner agencies, then trained desk staff to explain them consistently.

2018-09 – 2021-10 **Library Services Assistant**
Ardwell Neighbourhood Libraries

- Handled reference enquiries, circulation and interlibrary loan requests at two branches. Confirmed whether specialist material met the original enquiry before closing a request.
- Supported family reading sessions and changed seating and signage after reviewing feedback on access. Attendance records captured repeat visitors separately from first-time visits.
- Investigated missing barcode and shelving records during the annual stock check. Reconciled 96 discrepancies with the branch supervisor before returning records to circulation.

Education

2021 **MSc Information and Library Studies**
Strathmere School of Information

Skills

Reference interviewing · Collection review · Reader development · Catalogue quality · Digital inclusion · Partner referrals

Languages English · Scottish Gaelic