Anika Nila Kulkarni

Junior Data Analyst

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Internship and project evidence

2,400 support tickets — Audited categories and corrected 91 blank or inconsistent labels during the internship.

620 scheduled stops — Measured bus punctuality in a degree project with a reproducible missing-data log.

Education

BSc in Statistics

Hillside Deccan College | 2025

Sampling, regression, statistical computing and data visualisation.

Summary

Statistics graduate who built SQL and Excel reports for a software service desk. Checks denominators and incomplete extracts before reporting trends and writes refresh instructions for the people who use the results.

Skills

Tools: SQL joins, Excel PivotTables, Python

Quality checks: Metric definitions, Sample checks, Refresh guides

Experience

Data Operations Intern

Indigosill Service Software | 2025-01 – 2025-06

- Audited 2,400 support tickets against the category guide and corrected 91 blank or inconsistent labels before handover. Referred borderline cases to the service lead and saved the agreed examples for the next review.
- Built an SQL view that counted reopened cases separately from first responses. Reconciled both totals to the existing extract before using the new view in the weekly report.
- Tested the refresh guide on a simulated week and trained two coordinators to check missing IDs, unexpected categories and report dates without editing source data.
- Charted the busiest request categories and flagged an incomplete Monday extract so the team could exclude it from full-day comparisons.

Student Data Volunteer

Pune Community Reading Circle | 2024-07 – 2024-12

- Combined three attendance sheets and standardised session names. Returned ambiguous entries to their authors and kept the correction beside each original.
- Built a workbook to compare first-time and returning attendance. Documented what the sign-in sheets could support.

Projects

Bus punctuality analysis

Final-year project | 2025

Applied a five-minute threshold to 620 scheduled stops. Published the missing-data log and weekday and weekend charts, and marked the smallest route sample.

Languages

English · Marathi · Hindi