Tessa Imogen Hale

Logistics Analyst · Parcel Network

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Summary

Logistics analyst who reconciles carrier scans, dispatch records and promised delivery windows. Builds evidence that depot supervisors can use to investigate late parcels and compare route performance.

Skills

SQL · Carrier scorecards · Route performance analysis · Freight invoice reconciliation

Projects

Missed collection analysis

2025

Reconciled 18,400 parcel scans across six depots. Separated collection misses from delayed status uploads so depot leads could address the right exception.

Experience

Logistics Analyst

North Alder Parcel Network | 2022-09 – Present

- Built a carrier scorecard using actual collection times and matched delivery windows. Published coverage gaps alongside each rate.
- Tracked a revised dispatch cut-off at two depots. Missed collections fell from 41 to 25 across comparable eight-week periods.
- Reconciled fuel surcharge rows against billed distances and passed the flagged invoices to finance for review.

Distribution Reporting Assistant

Avonwick Fulfilment | 2019-06 – 2022-08

- Compiled weekly loading figures and checked duplicate consignee references before sending reports to depot supervisors.
- Recorded revised delivery windows in the routing worksheet and notified operations when a promise date was at risk.

Languages

English

Education

BSc Business Analytics

Clifton Vale College | 2019