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Supply Chain Planning Manager

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Service, stock and network results

92% to 96% on time and in full — Across three centres over two quarters, with inventory at 44 days.

240 high-variance items — Reset safety stock using lead times, promotions and eight weeks of stockout checks.

310 essential items — Staged for a new distribution centre, with alternate supply for the highest-risk items.

Summary

Leads a four-person planning team responsible for 1,800 active items across three European distribution centres. Chairs the monthly demand review with Category, Procurement and warehouse leads.

New centre opening

Distribution centre ramp-up · Three-centre network · 2025
Reviewed missed orders daily for the first two weeks and assigned owners for corrections at the new site.

Experience

Supply Chain Planning Manager
Marshweir Home Supply | 2021-07 – Present

- Prioritised stock for essential ranges and set a separate review cycle for slower lines. Over two quarters, on-time, in-full delivery rose from 92% to 96% across three centres while inventory held at 44 days.
- Reset safety stock for 240 high-variance items. Reviewed supplier lead times and promotions with category owners, approved changes by exception and compared eight weeks of stockouts with the previous policy.
- Introduced a weekly 12-week shortage review with a decision date and next supplier action for each material exception. Recorded whether expediting, substitution or a revised customer commitment was approved.
- Separated late confirmations, transit variability and quantity shortages in supplier reviews so Procurement could direct each issue to the right team.
- Chaired demand reviews to reconcile sales forecasts, confirmed promotions and supplier capacity. Referred unresolved choices to the director for plan approval.
- Coached four planners in investigating stock and handing work over. Set an escalation rule for critical items and tested whether planners could explain when to override system defaults.
- Flagged open purchase orders, substitutes and site balances for discontinued lines. Marked commitments for buyers to cancel or follow up with customers.

Experience (continued)

Demand Planner

Rivertine Household Goods | 2017-03 – 2021-06

- Reconciled the promotional forecast against actual orders before submitting the monthly demand plan. Tracked omissions from the promotion calendar separately from changes in customer ordering.
- Reviewed forecast bias for a group of seasonal home products and investigated persistent over-forecasting with category teams. Documented which adjustments came from confirmed retailer activity and which needed further evidence.
- Worked with warehouse leads to route excess stock to centres with confirmed demand. Checked available space and transport timing before changing allocation, then followed delayed transfers until stock could be released.
- Built a monthly exception workbook for planners covering items with abnormal lead times or new pack sizes. Maintained notes when warehouse units did not match the units suppliers used on orders.

Inventory Planning Coordinator

Estuary Trade Services | 2015-08 – 2017-02

- Reviewed weekly stock balances and reconciled open inbound orders with buyer confirmations. Escalated unconfirmed dates for high-volume lines before the next replenishment run.
- Prepared cycle-count variance summaries for the warehouse manager. Linked recurrent location errors to instructions that needed updating and checked whether the following count resolved the mismatch.

Education

MSc in Operations and Supply Chain

Lowlands School of Commerce | 2017

Applied work covered forecast accuracy, service planning and inventory policies for products with irregular demand.

Skills

Planning: Replenishment, Inventory policy, Forecast bias, Service and inventory trade-offs

Network and suppliers: Stock transfer decisions, Promotional readiness, Supplier lead-time analysis, Shortage review cadence

Languages

Dutch · English